



www.mithratravel.com

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BELGE NO: 2241

BOOKING CONDITIONS

Please read carefully :

Artemis LTD ŞTI ('the Company') accept bookings subject to the following conditions:

1. Your holiday contract

The contract is between the Company and the client, being any person travelling or intending to travel on a tour operated by the Company. The contract, including all matters arising from it, is subject to Turkish Law and the exclusive jurisdiction of the Turkish courts.

2. To make a booking

A booking may be made by e-mail or telephone and after a confirmation will be held till 60 days before departure, pending receipt of your deposit 15% . If the booking is made within 8 weeks of departure, the full balance is payable on booking. Please note that credit cards incur a non-refundable 2,5 % charge .

If we were unable to accept your booking, we will ofcourse return you payment to your immediately.

Deposit or final payments could also be transferred by SWIFT to the bank account detailed below. The Company will confirm the booking by issuing a Confirmation Invoice.

3. Payment for your Holiday

The balance of all monies due, including any surcharges, must be paid by credit card or to the bankaccount of the company 7 days before departure.

4. If you cancel your booking

Should the client wish to change the booking more than 7 days before departure, any money paid can be transferred to another tour. If the client wishes to cancel the tour more than 60 days before departure, the Company will refund all money received, less bank or card expenses. If the client wishes to cancel less than 60 days but more than 30 days before departure, the Company will refund half the money received, less bank or card expenses. 10% refund will be made for cancellations between 29 – 8 days

before departure. No refund will be made for cancellations between 7 or fewer days before departure.

5. If you have a complaint

Should the client have a complaint about any of the tour arrangements, the client must tell the Company's representative at the time. It's only if the Company know about problems that there will be the opportunity to put things right. Our priority is to give you an enjoyable holiday and we strive very hard to do so.

6. Passports, Visas and Equipment

Clients are responsible for arranging, and must be in possession of, a valid passport and any visas required. Clients are also responsible for having the correct equipment for the tour. Details of these items are in the fact sheet, which can be requested as required, and which is sent with the confirmation invoice.

Visa information for foreigners: <https://www.mfa.gov.tr/visa-information-for-foreigners.en.mfa>

Visa application : <https://www.evisa.gov.tr/en/>

7. Travel Insurance

Clients are responsible for effecting sufficient personal travel insurance. Details of your travel insurance should be notified to the Company before departure. (We require: Company name, policy no., start and end dates and emergency phone no.)

Clients together with their personal property including baggage are at all times solely at their own risk. Clients should have protection for the full duration of the tour in respect of at least medical expenses, injury, death, repatriation, cancellation and curtailment, with adequate benefits.

Clients should ensure that there are no exclusion clauses limiting protection for the type of activities included in their tour.

8. medical requirements.

You must be fit and well enough to take part on the walking routes and your fitness must be appropriate to the grade of walk you have booked. Please also ensure that you take all the necessary equipment and that it is fit for purpose.

9. Liability Insurance

The client acknowledges and accepts that there may be no policy covering the Company's liability to its clients for death, injury, damage or loss. The client acknowledges that the Company has taken reasonable steps in safeguarding its liability.

11. Flights and transfers

The Company will meet the flights specified by the client on the booking form or later.

10. Special requests

If you have any special requests , you should inform us of these at the time

of booking. We will advise your hotels of such requests, but cannot guarantee that they will be met. Furthermore our company has no liability to you if such requirements are not met.

12. Our Responsibility for Your Holiday

Clients bookings are accepted on the understanding that they appreciate the possible risks inherent in adventure travel and that they undertake the tours, treks, or expeditions featured in our programme at their own volition. The Company and its employees give the highest importance to the safety and the happiness of the clients.

Bank Account USD

Name of company : ARTEMİS TURİZM LTD ŞTİ
Adress of the company: Kilincaslan Mah. Hesapci sokak no 66
07100 Antalya/ Turkey
Name of the bank : **GARANTİ BANKASI**
Branch : Antalya-KaleKapisi branch.
Adress: Atatürk Cad. No 28
07100 Antalya/Turkey
Code of the branch: 0446
USD account no: 4469095131
IBAN TR:550006200044600009095131
SWIFT: TGBATRIS

Bank Account Euro

Artemis Turizm
GARANTİ BANKASI
446KALEKAPI ŞB
Account no: 9000 907
IBAN euro:TR840006200044600009000907
Swift:TG BATRIS

Bank account GBP

Artemis Turizm
Garanti Bankasi
Antalya
Branch 446 Kale Kapisi
Account no: 9008680
IBAN: TR24 0006 2000 4460 0009 008680
Swift: TGBATRIS

Bankaccount YTR

TL HESABI: TR 750006200044600006200194